

## MISSION STATEMENT

The mission of the VNA/Hospice of Monroe County is to provide high quality, cost effective health and supportive services in the home and/or community setting. It is our intention to provide these services to the people of our community regardless of their ability to pay.

### MEMBER OF:

- Visiting Nurse Association of America
- Pennsylvania Hospice Network
- National Hospice & Palliative Care Organization
- United Way of Monroe County

♦ ♦ ♦

Medicare & Medicaid Certified

Licensed by the Commonwealth of Pennsylvania  
Department of Health

Joint Commission on Accreditation of Healthcare  
Organizations

For more information on joining our Team of  
Volunteers, please contact Tammy Hiestand,  
Volunteer Coordinator at 570-421-5392

# *GIVING BACK AS A... HOSPICE VOLUNTEER*

*Caring...  
Sharing...  
Giving...*

*Volunteers are the "extra"  
in the extraordinary care  
we provide!*

## **WHAT DO VOLUNTEERS DO?**

### **PATIENT AND FAMILY INVOLVEMENT**

- ♥ Provide companionship & socialization
- ♥ Provide respite time for caregivers
- ♥ Provide Transportation
- ♥ Run errands
- ♥ Reiki Therapy (Certified)
- ♥ Massage Therapy (Certified)
- ♥ Pet Therapy visits
- ♥ Music Therapy
- ♥ Sewing Enthusiasts create Memory Bears
- ♥ *Note: Volunteers are not expected to  
Provide direct patient care*

### **ADMINISTRATIVE SUPPORT**

- ♥ Clerical and office assistance
- ♥ Fund raising events
- ♥ Mailings

*Example of Memory Bears*



## **WHAT IS HOSPICE?**

Hospice is a special way of caring for the terminally ill, their families and their caregivers. Hospice concentrates on keeping patients as free of pain and as comfortable as possible so that they can make the most of the time that remains to them.

Hospice also addresses the emotional and spiritual needs of patients and families through an interdisciplinary team approach, of which the Volunteer is an important part.

### **BE PART OF THE TEAM**

Hospice Volunteers help in a variety of ways. They may provide much needed respite time to caregivers, or they may offer social visits to a patient in their home, at Hospice House or at a personal care facility.

Office Volunteers assist with a variety of administrative and clerical duties or may help out at special events such as our Annual Yard Sale or Annual Golf Tournaments.

There are many opportunities where your time, talent and interests can enhance our agency and support the care we provide to members of our community.